



St. Elizabeth Ann Seton Parish

December 18, 2008

US Lamp Inc
Randy Johnson
3600 Velp Avenue
Green Bay, WI 54313

Dear Randy,

This letter is to acknowledge the excellent service and the quality technical knowledge we received from US Lamp.

Several years ago I contacted you about the options we had and the incentives available to change our lighting in the worship space. You came to our site, developed a proposal, and researched incentives to help with the cost. In typical church fashion, these types of things need to go through committees and can take years to unfold. Throughout that process you provided exceptional service by updating the proposal several times and continuing the dialogue with us to make sure we would be getting everything we needed.

Upon completion of the product installation we ran into a couple challenges. As soon as I made you aware of them, you were on the telephone or e-mailed the distributor to get the situation resolved. Because this was a fairly new application of a home product in a church environment, you demonstrated diligence in understanding the working of the product so you could help with our questions.

It has been a pleasure to work with someone knowledgeable of the products available, aware of the resources to help pay for the products, and an ability to serve his customer with the utmost professionalism.

Appreciatively,

Patricia Shaha
Business Administrator